

## FRANCE SÉSAME's main features for economic operators

- Monitoring procedures throughout the administrative process in real time.
- Making online appointments for physical sanitary and phytosanitary inspections.
- Sending notifications via the app, by email or by SMS.
- Accessing digital import files (detailing your sanitary and customs procedures in PDF format).
- Messaging service dedicated to interactions between economic operators and administrations concerning sanitary or phytosanitary products.
- Access to your operator identity card including a synoptic view of your latest online activities on FRANCE SÉSAME platform (messages, confirmed appointments and follow-up of procedures).



### ACCESS TO FRANCE SÉSAME ?

- > The platform is accessed via an internet portal containing a secure personal account from which a set of digital services can be browsed.
- > FRANCE SÉSAME is interconnected with those government information systems that are needed to carry out administrative procedures at the border (TRACES NT, DELTA G, DELTA T, TELEFEL).
- > Economic operators must have a [douane.gouv.fr](http://douane.gouv.fr) certified account. Your French Customs' Economic Action Centre is available to help with your procedures.



FRANCE SÉSAME is a free public digital platform resulting from an interministerial partnership, accessible here:



[www.france-sesame.gouv.fr](http://www.france-sesame.gouv.fr)




DO YOU IMPORT GOODS  
SUBJECT TO SANITARY  
OR PHYTOSANITARY  
CONTROLS ?

FRANCE SÉSAME  
simplifies your logistics



## FRANCE SÉSAME's coverage map



-  Ports covered by FRANCE SÉSAME since November 2021
-  Ports covered by FRANCE SÉSAME starting from November 2022
-  Airports covered by FRANCE SÉSAME starting from November 2022

## FRANCE SÉSAME's goals

- FRANCE SÉSAME is a free public digital platform which aims to simplify and streamline inspections at the border of goods subject, prior to their release for free circulation (or before they are placed under any other customs procedure) in European Union territory:
  - to veterinary, sanitary or phytosanitary inspections ;
  - to verification of compliance with fruit and vegetable marketing standards ;
  - to verification of EU criteria on organic farming.
- Setting up the FRANCE SÉSAME single digital contact point at borders is one of the main initiatives of the government plan to improve logistics performance levels in France, presented by the French government on 16<sup>th</sup> September 2019, and which follow on from the «Hémar and Daher» report in the competitiveness of the supply chain in France.
- FRANCE SÉSAME is also a key constituent element of the new national port strategy which was unveiled by the French government at the Interministerial Maritime Committee (CIMER) meeting on 22<sup>th</sup> January 2021 in Le Havre.



## FRANCE SÉSAME's users

- **Private users:**  
Logistics companies, forwarding agents, registered customs representatives, importers.
- **Government users:**  
Officers from the Directorate General of Food (Veterinary and Phytosanitary Border Inspection Offices - SIVEPs) and from the Directorate General of Customs and Excise.



The FRANCE SÉSAME platform is available in 16 ports and 8 airports, metropolitan and overseas.

